

# QUARTERLY CONNECTION



**CRMU appreciates your business!**

As a token of our appreciation, each quarter we will have small drawings for our wonderful customers. Please check the newsletter to see if you are a winner and THANK YOU for your business!

\* Prizes can be picked up at the CRMU Office.

## Quarterly Winners

- Chelsea Andersen
- Brady Johnson
- Wyatt Wurzer
- Mike Evans
- Erin List

## SERVING COON RAPIDS SINCE 1937

### Holiday Hours

CRMU will be closed:

- December 23rd at 11:00 am
- December 24th (all day)
- December 30th at 11:00 am
- December 31st (all day)



### CRMU Contact Corner



123 3rd Avenue South  
 Coon Rapids, IA 50058  
 Monday-Friday: 7 am - 4 pm  
 Phone: 712.999.2225  
 Emergency / Outage After  
 Hours: 877.999.4572  
 E-mail: info@crmu.net  
 Ch. 3: office@crmu.net  
 On the Web: www.crmu.net

## WHAT'S NEW AT CRMU?

### CRMU RECEIVES MSCR AWARD



On October 28, 2021, CRMU received a "VIP Investor Award" from Main Street Coon Rapids (MSCR). As stated on the plaque, CRMU has invested \$32,710 into MSCR since 2019.

The mission of Main Street Coon Rapids is to create a thriving downtown by nurturing business growth and improvement through increased community involvement and inclusion while being mindful of the past and focusing on the future.

CRMU Board of Trustee member Alan Andersen accepted the award on CRMU's behalf.

### EV CHARGER GETS FIRST "CHARGE"



As mentioned in the September newsletter, CRMU received a grant from the Iowa Department of Transportation (as part of the Volkswagen Settlement) to install an electric vehicle (EV) charging station in Coon Rapids. Installation was completed in October, 2021.

Shortly after the charger was operational, Charlie Nixon (Coon Rapids Enterprise editor) spotted our first charging customer!

The future projection of electric vehicle popularity continues to grow by the day. Continue to watch future newsletters for more information!



## MERRY CHRISTMAS!

- From the Board of Trustees & Employees of Coon Rapids Municipal Utilities -

Front row from left to right: Annie Rudolph, Brett Stangl, Jon Esdohr, John Namanny, Mike Marsh;  
 Back row from left to right: Chris Mohr, Jacob Esdohr, Brad Honold, Mary Schwaller (Trustee),  
 Alan Andersen (Trustee), Lee Boeke (Trustee), Kari Woodard, Mark Winnett, Julie Winnett.  
 Missing from photo: Terry Garnes (Trustee) and Doris Bass (Trustee)

## { Gift Idea }

Do you know someone struggling to make ends meet? Help them out this holiday season by purchasing a **CRMU Gift Certificate!**

You select the amount and we'll apply it to their account or allow them to use it at a later time! Contact CRMU for more information or stop in and see us!



## Energy Efficiency

### Don't Forget!

CRMU has Energy Efficiency Rebates Available on:

- Lighting
- Refrigerators
- Water Heaters
- Freezers
- Clothes Washers
- Room Air Conditioners
- Dehumidifiers
- Furnaces
- Central Air
- Geothermal Heat Pumps

Rebate applications are available at the CRMU office or online at [www.crmu.net](http://www.crmu.net)!  
2021 Rebate Deadline: 1/31/22



## Project Care Program



Every month, there are people who struggle to pay their utility bill due to unexpected circumstances. Project Care is supported entirely by voluntary contributions from you, our customers. 100% of donations stay in Coon Rapids! Contact CRMU to discuss 3 easy ways to contribute.

*Every little bit helps! Thank You!*



## WINTER ENERGY SAVING TIPS!

Find more tips @ [www.energy.gov](http://www.energy.gov)



### Lower your thermostat when away:

Turning down the thermostat from 70°F to 65°F, when you are not home could save about 10% your heating bill.



### Control water temperature:

Set your water heater thermostat at 120°F or lower. You save energy by not overheating hot water.

## Congrats to our Service Award Recipient:

Annie Rudolph - 15 years

*Thank you for your dedication!*

## Keep Your Meters & Vents Clear



Snow and ice can damage or block natural gas meters and exhaust vents for appliances, especially following a major winter storm. Chimneys and vents on the roof or side of a building must be clear to allow proper venting, which prevents accumulation of carbon monoxide or equipment malfunction.

Carefully remove snow or tree debris using your hands or a broom. Kicking or using a shovel could cause damage. Safely remove icicles from overhead eaves and gutters so dripping water does not splash and freeze on the meter or vent pipe. If you need help, contact a professional.

**From all of us here at CRMU, we want to say "THANK YOU" to each of you - our customers & owners. We enjoy talking to you and providing your utility and communication service needs! We wish each of you a great 2022!**

## Do you have a working Carbon Monoxide Detector?

*Beat the Silent Killer! — Make sure YOUR household is safe from carbon monoxide poisoning!*



Combination CO/Gas Alarm

Carbon Monoxide Alarm



Get a **\$10** credit on your CRMU Utility Bill!\*



CAN'T BE SEEN



CAN'T BE SMELLED



CAN'T BE HEARD



CAN BE STOPPED

NOW AVAILABLE AT YOUR LOCAL

**HARDWARE HANK**

\*CRMU promo ends 12/31/21. Some restrictions apply. Max of one bill credit per CRMU natural gas customer. Hardware Hank proof of purchase required. Contact CRMU for more information.

Have you gotten your CO Detector yet?

Don't forget before the New Year!